



## Commercial Warranty

Kirsch® is proud to extend a 10 year warranty on all Kirsch® Drapery Hardware products manufactured after July 1, 2018 using all Kirsch® components. This is part of our commitment to providing the highest quality products, which has been our continued tradition since 1907.

## COVERED by a 10 year warranty

- Kirsch® Drapery Hardware products are covered for defects in materials, workmanship or failure to operate for as long as the original retail purchaser owns the products (unless shorter periods are provided below).
- All internal mechanisms.
- Components and brackets.
- Operational cords for a full 7 years from the date of purchase.
- Repairs and/or replacements will be made with like or similar parts or products.
- Kirsch® motorization components are covered for 5 years from the date of purchase.

## NOT COVERED

by a 10 year warranty

- Any conditions caused by normal wear and tear.
- Abuse, accidents, misuse or alterations to the product.
- Exposure to the elements (sun damage, wind, water/moisture, salt air) and discoloration or fading over time.
- Failure to follow our instructions with respect to measurement, proper installation, cleaning or maintenance.
- Shipping charges, cost of removal and reinstallation.

Kirsch® (or its licensed fabricators/distributor) will repair or replace the product or components found to be defective.

## TO OBTAIN WARRANTY SERVICE

- Contact your original dealer (place of purchase) for warranty assistance.
- Contact Kirsch® at (800) 252-2512 for technical support, certain parts free of charge, for assistance in obtaining warranty service or for further explanation of our warranty.

NOTE: In no event shall Kirsch® or its licensed fabricators/distributor be liable or responsible for incidental or consequential damages or for any other indirect damage, loss, cost or expense. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.