

### MATISS, INC. LIMITED LIFETIME WARRANTY

Matiss, Inc. warrants to the original purchaser of its products, upon the terms of this limited warranty, that its products will be free from defects in materials and workmanship for the reasonable lifetime (except fabrics and motorized items - see below), provided that such products were installed, used and maintained according to Matiss, Inc. written instructions. No salesperson, dealer, retailer, representative of Matiss, Inc. or any other person has the authority to modify this limited warranty in any way, either verbally or in writing. This warranty is not transferable.

Matiss, Inc. warrants to the original purchaser that its products are free of manufacturing defects in factory materials or workmanship for the following specified warranty periods:

Fabrics are warranted from the date of purchase by the original purchaser for the duration of the warranty offered by each specific fabric manufacturer which is typically 10 (ten) years for interior fabrics and 5 (five) years for exterior fabrics. This warranty could vary with certain fabric manufacturers.

Motorized products and motor control systems are warranted for a period of 5 (five) years from the date of purchase by original purchaser. This warranty could vary with certain motor manufacturers. For example, Rollease Acmeda Automate warrants its AC and DC wired motors and electronic accessories to be free from defects in materials and workmanship for 7 (seven) years.

Rollease Acmeda hardware components have a limited lifetime warranty. The bead chain in all manual systems as a fail-safe component is not included in any Matiss, Inc. warranty.

This limited warranty shall remain in effect only if the Matiss, Inc. product has been installed by an authorized dealer, and maintained, cleaned, treated and used correctly. This limited warranty does not cover any conditions resulting from accidents, alterations, normal wear and tear, improper installation, misuse or abuse, exposure to heat and humidity, fading or discoloration over time. Typical normal wear and tear over the lifetime of the product includes for example fading or similar loss of color intensity due to sunlight, fraying of fabric, damage from salt air, insects or pets, worn out cords, loss of pleating due to lack of use, etc.

All moving parts, such as cords, will eventually wear out and fabric may fray, of which these conditions are normal wear and tear, and are not warranted.

The sole remedy under this limited warranty is that Matiss, Inc. shall repair or replace, at its sole discretion, the product or components found to be defective. Matiss, Inc. shall not be responsible for shipping charges or labor costs incurred for removal, re-measuring and/or reinstallation. Repairs will be made with like or similar parts. Colors may vary from lot to lot and may not exactly match sample swatch, sample book or previous purchases. Discontinued components or color selections will be replaced with the closest equivalent current components.

In addition to the above this warranty does not cover:

**(a) THIS LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER OBLIGATIONS, LIABILITIES OR WARRANTIES. MATISS, INC. DISCLAIMS ALL OTHER REPRESENTATIONS AND WARRANTIES, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING ANY WARRANTY OF MERCHANTABILITY, USE, FITNESS FOR A PARTICULAR PURPOSE OR ARISING FROM USAGE OR COURSE OF DEALING, OR OTHERWISE.**

(b) Failure to follow care and use instructions.

(c) The cracking of coated fabrics caused by improper handling like creasing or folding.

(d) Improper use of fabrics for exterior applications unless specifically approved for that use.

(e) In no event shall Matiss, Inc. be liable for loss of profits, indirect, special or consequential damages arising out of any product covered by this limited warranty, or incidental damages, including without limitation loss of use, loss of time or inconvenience, expenses such as telephone, towing, crane, lift charges, haul out charges and other related charges.

(f) In no event shall the liability of Matiss, Inc. exceed the cost of the product.

(g) Some states do not allow the exclusion or limitation of consequential or incidental damages, so this exclusion or limitation may not apply to you.

To obtain warranty service, contact the dealer from whom you purchased the product. Warranty claims must be accompanied by proof of purchase. Products ordered outside of the recommended manufacturing specifications (oversized shades, out of specs units, specialty units etc.) are not covered by this warranty.

